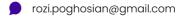
ROZI POGHOSYAN

TECHNICAL PROJECT MANAGER

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EDUCATION

Business & Management
JEAN MOULIN LYON 3 UNIVERSITY
2018 - 2021

Management

FRENCH UNIVERSITY IN ARMENIA 2017 - 2021

C++ Fundamentals

RUSSIAN-ARMENIAN UNIVERSITY 2020

"R" Data Analytics

NATIONAL ACADEMY OF SCIENCES 2021

IT Project Management

BUSINESS SUPPORT CENTER 2021

UI/UX Design

TEVI ART DESIGN 2023

TOOLS

- Jira Software & Service Mgmt
- Trello, ClickUp
- Atlassian Confluence
- · Microsoft Office, Power BI
- Figma, Adobe XD & Photoshop
- · Prezi, Canva, Miro
- HTML, CSS, JavaScript, C++
- Bash (Vim), Python (PyCharm)
- · Git & GitHub
- · GitHub Actions, Jenkins
- K8s, Docker, ContainerD
- · Cloudflare, Linux, YAML

LANGUAGES

ARMENIAN ENGLISH
RUSSIAN FRENCH

CERTIFICATES

- PSM | Professional Scrum Master
- CaseKey Business Case Studies Finalist
- C++ Fundamentals Completion
- Diplôme D'Études En Langue Française

WORK EXPERIENCE

IT Project Manager

DIGITAIN

NOV 2022 PRESENT

- Lead DevOps and Monitoring teams to deliver complex projects on time and at quality.
- Drive Agile ceremonies and optimize internal processes for faster, smoother releases.
- Establish cross-team workflows to enhance collaboration and reduce blockers.
- · Automate request handling, server, and service operations for efficiency.
- Define KPIs and create dashboards for real-time visibility into projects and team performance.

Agile Project Manager

SOFTCONSTRUCT

JAN 2021 NOV 2022

- Introduced and tailored Agile frameworks (Scrum & custom) across teams to improve delivery efficiency.
- Integrate SDLC workflows into project execution, ensuring quality across all phases
- Implement process automations to streamline release planning, testing, and reporting.
- · Manage project delivery and release schedules, balancing multiple priorities & stakeholders.
- Facilitate collaboration between developers, QA, and product teams, removing blockers and driving continuous improvement.

Business Development Manager

SOFTCONSTRUCT

DEC 2021 APR 2022

- Led the creation of a new brand, from market research & competitor analysis to brand identity and go-to-market planning.
- Organized and managed company participation in expos, including marketing, promotion, and lead generation.
- · Researched market opportunities and built strategic partnerships to drive growth.
- · Collaborated with design, marketing, & sales teams to align strategies with customer needs.

Product & Program Manager IMEA SYSTEMS

APR 2022 JUL 2022

- Developed an educational service-product from concept to launch.
- Conducted market research, defined requirements, & prioritized features.
- Led testing, support setup, and collaborated with cross-functional teams.
- Suggested process improvements to streamline workflows and reduce risks.

UI/UX Designer

FREELANCE

DEC 2021 PRESENT

- Design intuitive, user-centered interfaces for web & mobile applications.
- Translate business requirements & user needs into interactive design solutions.
- Collaborate with teams and develop graphic assets to enhance usability and brand.

SKILLS

- Lightweight & Scaled Frameworks usage
- Software Development Lifecycle (SDLC)
- Process Optimization & Automation
- Data-Informed Decision Making
- Continuous Improvement Mindset
- Change Leadership & Knowledge Sharing
- Multi-language Collaboration
- · Cross-team Collaboration